



TERMS

Guided Tours are available for the main programme Traits D'Union.s in the main Venues and for the Tiers Programme projects: the exhibitions of Invisible Archives in Tiers QG and Stine Marie Jacobsen's project Group-Think.

Tours are offered from Tuesday to Sunday, horaries depending on Venues. Please note that we begin clearing Venues 10 minutes before they close.

Conditions

Each Tour has a capacity of 12 people. Larger groups will be divided into separate groups with individual group leaders to make your visit more comfortable.

It is imperative to show your voucher and printed paper confirmation or electronic at the start of the Tour. In case of delay, your departure time is not guaranteed.

Tour prices

The 90 min Tour costs 75 €.

You can also book two for a 180 min Tours for 150 €. Manifesta 13 admission is not included. Every attendee of the Tour should have a valid Manifesta Ticket before the Tour starts (see price index on our website) apart from Tiers Programme Tours. Tickets can be bought online here <https://manifesta13.org/tickets/>. The day pass is valid one time per Venue on the same day in all the Venues of Manifesta in Marseille.

Booking and confirmation

All groups must register and pre-book their Tour at least 10 days in advance. Groups without an advance booking may be denied immediate entry.

Please note that your booking will only be confirmed if you receive a confirmation email. Once your time and date has been confirmed you will receive an email with a link that will take you to our Digitick payment platform where you can proceed to the payment of both your guided Tour and your tickets. Final confirmation will only be made once the payment has been processed.

Payment methods

Our Digitick payment platform accepts the following payment types and guarantee that your Internet transactions are safe : creditcards from the Carte Bleue, Visa and Mastercard networks.

If you wish to pay by cheque or cash, please go to **Espace Manifesta 13, 42 La Canebière – Marseille** opened from Wednesday to Sunday, 14.00 to 19.00.

Cancellation

The cancellation of a guided Tour, as well as the alteration of any reservation details (date, time, number of participants) must be communicated at least 10 days in advance. Otherwise Manifesta 13 reserves the right not to reimburse the amount of the payment.

Custom access

Persons with disabilities who require an accompanying person are entitled to one free ticket per person. Our venues Musée d'Histoire and Musée des Beaux-Arts are wheelchair accessible.

Extra safety measures

Hand sanitiser is available in key areas, along with increased cleaning regimes in high use areas. All cloakrooms and lockers are currently closed and so please avoid bringing bulky coats or bags. All visitors are required to wear a mask in the museums of Marseille.

Contact

If you have any queries about booking Tours for Manifesta 13, you can contact us via phone : **+33 07 69 87 48 67** or by email at engage@manifesta.org from **Tuesday to Friday from 10.00 to 17.00**.

Manifesta 13 Marseille
42 La Canebière
13001 Marseille, France
M: +33 (0)4 86 11 81 18
www.manifesta13.org

Manifesta Head Office
Herengracht 474, 1017 CA
Amsterdam, the Netherlands
Tel. +31 (0)20 672 14 35
www.manifesta.org

Siret: 831 213 947 00011
Association soumise
aux dispositions de la loi
du 1er juillet 1901
Déclaration n°: W133026686